



REX SERVICES

"Your Waste Cooking Oil Collection & Grease Trap Cleaning Specialists"

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Rex Services response to Covid-19

COVID-19 - OUR COMMITMENT TO OUR EMPLOYEES AND CUSTOMERS

Rex Services is closely monitoring the unfolding COVID-19 pandemic. I wanted to share with you that we have updated our travel, health & safety policy, effective immediately, to continue to keep our employees, families, and customers safe.

While we understand that 70% of individuals diagnosed with Covid-19 experience only mild or moderate symptoms, the health and safety of our clients is paramount. The federal government is now asking Canadians to avoid all international travel amid concerns involving the pandemic.

For the protection of our Clients, **Rex Services is requesting that any staff who have travelled outside of Canada, effective immediately, self-isolate for 14 days**, by refraining from coming into work, as a precautionary measure.

We are asking that any employee to stay home from work if they are experiencing any symptoms related to covid19 and to self isolate until they are recovered.

Currently, there is only 1 individual from the administrative staff that has travelled outside of Canada and they have already been self isolating at home for the past week with no symptoms. No other employees of our company have travelled at this time.

To protect our staff and customers, we are supplying our drivers with masks as well as hand sanitizer to use during each service when they come into contact with all customers on their route. As our services are done only in the kitchens or exterior of the buildings, our contact with crowds is very limited. Our sales team has been requested to only have meetings via email or telephone at this time. All face to face meetings will be discontinued until further notice.

This updated travel, health and safety policy is motivated by the best research evidence and consulting with our local public health department. This protocol is in line with similar policies that have come out of government and municipal services, business, and social service organizations, yesterday and today.

This policy is in effect immediately, until April 30th, at which time we will review and adjust the policy as necessary.

Yours truly

Yvonne Li - President